

Try Before You Buy Form



Bassoon:			
Serial No. (if applicable)			
Accessories:			
Price:			
Terms of loan:	All bassoons and accessories are supplied in good condition and in working order, as described on the Ludlow Bassoons website. Title to the goods remains with Ludlow Bassoons (or the private owner if for sale on commission) until and unless full payment is received for the item(s). Loans are for a period of one week unless agreed otherwise in writing. The borrower agrees to pay the full asking price if an arrangement for the prompt return of the bassoon is not made at the end of the loan period. If the item is posted to the borrower, a charge for postage shall be paid prior to shipment. If the borrower decides to return the item a further charge for postage shall be paid in order to facilitate the return. The borrower agrees to keep and re-use the packaging in which the item was delivered; if the borrower decides to return the item, he/she shall pack the item in the same way, and with the same standard of care, as received. The borrower agrees to be liable for any damage if the item is packed differently to the way it was received. Ludlow Bassoons shall arrange a courier to pick up the bassoon from the borrower on a working day requested by the borrower. The borrower agrees to pay for any loss or damage to the instrument during the loan falling outside our insurance policy <i>Try Before You Buy</i> loans are available to permanent UK residents over 18 only and bassoons shall not be taken outside the UK.		
Signature of Borrower:		Print Name:	
Address of Borrower:			
Phone		Email:	
Date :			



Booking a Try Before You Buy Loan

Please print this form, complete it and sign it. Then photograph (using your phone, for example) or scan the first page and email or post it to the address at the foot of the page. The completed form must be accompanied by two types of identification:

1) a photo or scan of your photo driving licence **or** a photo or scan of the page of your current passport showing your photo; and

2) a photo or scan of a recent utility bill **or** similar showing your current permanent address.

You are very welcome to visit our premises by appointment to try and then take away the bassoon of your choice under this scheme, in which case there will be no charge. If you would like us to send the bassoon by courier, payment of the postage fee may be made by card on the Try Before You Buy page of our website.

We will contact you to arrange delivery on a day to suit you.

Delivery/Collection Arrangements

The more expensive bassoons (high value Heckels in particular) and contrabassoons are not available for delivery, and may be tried on our premises and/or taken in person for trial. If this is the case it will be indicated on the relevant web page. Please contact us to make an appointment to visit if you are interested in one of these instruments. These instruments must be returned in person if unwanted at the end of the loan period.

Items are sent by courier for delivery on the working day agreed with you, if this service is available from the designated courier in your area.

Collection of bassoons to be returned is by courier arranged by Ludlow Bassoons from the delivery address on a day agreed with you. Another shipping fee will need to be paid.

While we book couriers in good faith using the most reliable and professional services available, we are not in control of their actions and there may be occasions when a courier does not arrive when booked.

If you have any questions about the Try Before You Buy scheme please get in touch.

Insurance

Bassoons are insured* by us while with a courier we have booked and while in your possession for the duration of the loan up to the one week limit or as otherwise agreed. The bassoon must not be loaned to anyone else and must be kept either with you (or a member of your immediate family) or in a locked and secure room or building at all times.

Ludlow Bassoons reserves the right to decline a Try Before You Buy loan request, and will refund any monies paid if this is the case.

*Bassoons which need to be collected in person owing to their value must be insured by the borrower for the duration of the trial period under a specialist musical instrument insurance policy.



Ludlow Bassoons is a trading name of Double Reed Ltd.
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